



GeneDx genetic counseling support

GeneDx offers genetic counseling services at no additional charge with exome or genome sequencing.*

Our licensed genetic counselors are available nationwide to ensure compliance with state laws. We offer patient phone appointments with flexible scheduling options, including evening availability. Interpretation services and secure video conferencing are available when needed.

Here's what's included:

- ✓ **Pre-test genetic counseling discussion**, which includes reviewing consent with the patient
- ✓ **Educating patients on their results** through clear, easy-to-understand language
- ✓ **Guidance on emotional and social concerns** with sensitivity and care
- ✓ **Connecting patients with resources and support groups** for further assistance

Ready to get started?

Step 1: Place an order

Place your exome or genome order in one of two ways:



GeneDx Provider Portal



Paper Test Requisition Form (TRF)

Step 2: Request genetic counseling

Download the required genetic counseling referral form at [GeneDx.com/gc-referral](https://www.genedx.com/gc-referral)



Select the desired service: pre-test & post-test genetic counseling; pre-test counseling only; or post-test counseling only.



Submit via email (Referral@GeneDx.com) or fax (**201-605-6582**), along with any relevant medical documents not already provided with your order.

Step 3: We'll contact your patient



GeneDx will contact your patient to schedule an appointment. If we cannot reach your patient, we will contact you.

Step 4: Consultation summary



After the patient counseling appointment, you will receive a consultation summary within 24-48 business hours via fax or email (as indicated on the referral form).

! A completed referral form is **required** for GeneDx to schedule a genetic counseling appointment with your patient.

Have questions?

Contact our patient counseling team at PatientCounseling@GeneDx.com or **833-436-3832**. We're here to assist every step of the way.

*GeneDx manages referral to third party genetic counselors when required by insurance. Some insurance providers may mandate referral to an independent genetics professional, in which case the billing will be directed to the patient's insurance.

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